

FAYCO ENTERPRISES, INC.
OUTCOME MEASUREMENTS & PLANNING

FY'2022 – YEAR IN REVIEW

INTAKE/EVALUATION PROGRAM

2022 – YEAR IN REVIEW

- ❖ 26 Individuals were enrolled into a variety of programs at FAYCO this period
- ❖ 18 Individuals completed the Evaluation component of services; 16 were from CILA providers seeking CDS services

ANALYSIS

- 72% of the 117 total referrals were from other counties and were referred by ISC agencies across the state; FAYCO did not pursue services past the Intake process on any of these referrals
 - Due to the continued trend of the ISC referrals skewing the data, FAYCO will consider another category of analysis to reflect potential interest in services

FY'2023 OUTCOME MEASUREMENT OBJECTIVES

- ✓ Further categorize referrals to the Intake process
- ✓ Minimize period between referral and opening
- ✓ Maximize stakeholder satisfaction with the Intake/Evaluation process

ADULT SERVICES – CDS, CILA, & HBS

2022 – YEAR IN REVIEW

- ❖ 152 individuals enrolled
- ❖ There were 21 new enrollees and 14 individuals that closed out of services
- ❖ Expanded CDS services to include 19 individuals from Shelbyville
- ❖ Individuals utilizing HBS funding increased by 4%
- ❖ 92% of the community engagement goals were met by using creative and alternative means
- ❖ Vocational Skills goals continued to be met and exceeded due to utilizing additional buildings to maintain social distancing within our sites

ANALYSIS

- Enrollment trends by funding sources and/or county have fluctuated
 - FAYCO will monitor this trend for 5 years using FY'22 as a baseline to determine impact on services
- Disenrollment highlights
 - 100% due to moving out of area, death, etc.
 - FAYCO will continue to monitor disenrollment trends

FY'2023 OUTCOME MEASUREMENT OBJECTIVES

- ✓ Monitor trend in funding source for CDS services
- ✓ Monitor trend in regional demographics by county
- ✓ Increase community integration goals

WORK PARTNERS

2022 – YEAR IN REVIEW

- ❖ 16 Individuals were served
- ❖ 25% of the Individuals were 20-29 years old
- ❖ 40% of the Individuals lived in a CILA
- ❖ 6 Individuals were successful in obtaining the 90-day Competitive Employment
- ❖ The average time to obtain employment was 22 weeks, which is down from 24 weeks the period before
- ❖ The average starting rate of pay was \$12.50; Illinois minimum wage increased to \$12.00 on 1/1/2022

ANALYSIS

- Decrease in referrals
 - Staffing crisis in Illinois has impacted referrals – FAYCO will monitor trend
- HCBS/DHS Initiative to incentivize Community Integrated Employment for individuals with I/DD
 - Referrals/Success rate for targeted population will be analyzed for trend

FY'2023 OUTCOME MEASUREMENT OBJECTIVES

- ✓ Maintain and/or increase DRS Milestone Contract
- ✓ Monitor trend in referrals/success rate for HCBS/DHS CIE initiative

BUSINESS FUNCTION

2022 – YEAR IN REVIEW

- ❖ Implementation of a written analysis including -
 - Annual review of Budget vs. Actual
 - Results of Actions taken as part of the Budget
 - Follow-up of Changes/Assumptions/Concerns within the budget

ANALYSIS

- Time spent reviewing the previous year's written analysis with Senior Management and Board of Directors was deemed valuable and will continue

FY'2023 OUTCOME MEASUREMENT OBJECTIVES

- ✓ Staff Training and Resources to improve knowledge of Individual's personal care and behavioral needs